



TS6015/TS6015SC Portable Power Station

# User Manual



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## Welcome!

Thank you for choosing the TrickleStar® TS6015 PowerStation1500™. The PowerStation1500 is your ideal portable power station solution for emergency home backup and outdoor power applications. Ready to safely power mobile devices and other sensitive electronics or portable lights, heaters, or power tools, the PowerStation1500 is there when you need it most.

If you have any inquiries about TrickleStar products or need technical support, visit our website for tutorials, videos and Frequently Asked Questions (FAQ). You can also contact us by email or phone.

Website: [www.tricklestar.com](http://www.tricklestar.com)

Email: [customer.service@tricklestar.com](mailto:customer.service@tricklestar.com)

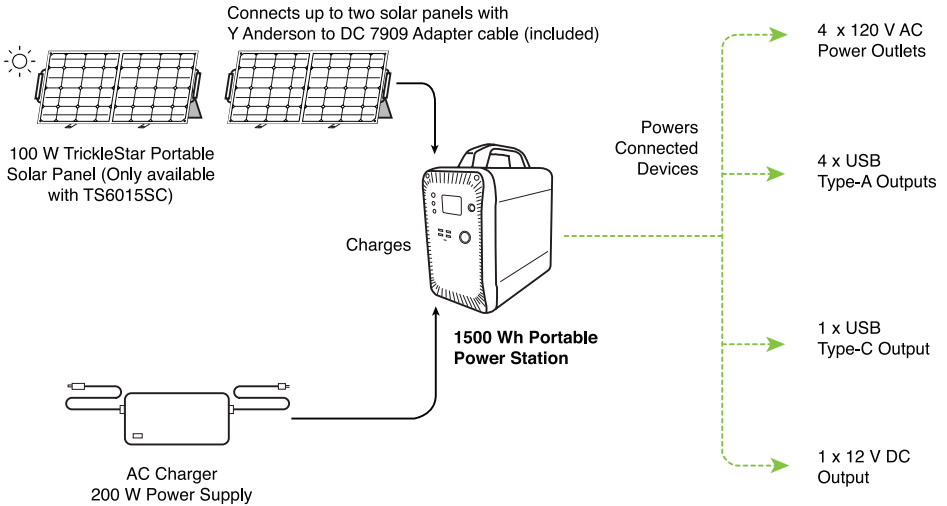
Toll Free: 1-888-700-1098

## Overview

### How it works

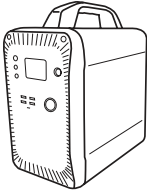
Congratulations on the purchase of your new TrickleStar PowerStation1500. This portable power station is your ideal solution for emergency home back up and outdoor power applications. Featuring both AC and solar panel charging, it also has a wide range of power output formats including USB Type-A, USB Type-C, 120 V AC, and 12 V DC.

The unit's LCD Status Display provides battery status, working conditions, and error notifications.

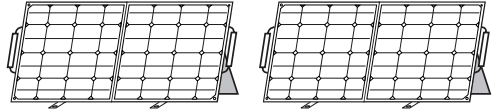


## Preparation

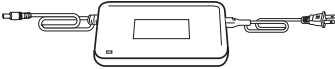
### What's in the box?



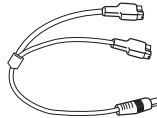
1500 Wh PowerStation



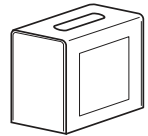
Two units of 100 W Portable Solar Panels  
(Only available with TS6015SC)



200 W AC Charger with  
5 ft. (1.5 m) Cable

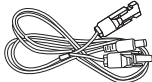


Y Anderson to DC 7909  
Adapter Cable  
1 ft. (0.3 m)

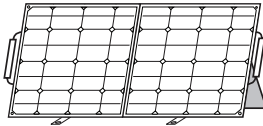


Dust Cover

### Accessories (sold separately)



Solar Panel Cable  
5 ft. (1.5 m)



One unit 100 W  
Solar Panel with  
Anderson connector



12 V DC Cable  
2.4 ft. (0.7 m)



## Important Safety Instructions

Read all instructions and cautions carefully before use to avoid personal injury or damage to the unit and any connected products.

- Do not disassemble, repair or modify the unit or the battery. Doing so may result in electric shock, fire, etc.
- This product cannot be charged and used in dew, bathhouse, rain and places with excess humidity; do not use water to clean the product, it will cause electric shock, heat, and fire.
- Take note on the rated specifications of the connection interface or the connecting machine, and do not exceed the specifications. It may cause electric shock, or fire.
- Do not put the product near a fire source or put it into any fire or heat sources, which will cause fire or burns.
- In case of fire, use dry powder fire extinguishers. Do not use water fire extinguisher, which may cause electric shock.
- Be sure to check before use. In case of any abnormality such as breakage, crack, leakage, or AC line breakage, please stop using the product immediately.
- Do not touch this product with wet hands. It may cause electric shock.
- Do not use AC connections other than those specified. It may cause electric shock or fire.
- Keep the unit clean and dry.
- Do not insert foreign objects into the outputs, inputs or ventilation holes.
- When transporting the product with a car or truck, fix the product so that it cannot be moved. Otherwise it may cause damage to the product, resulting in electric shock, heat, fire, etc.

## Using the PowerStation1500

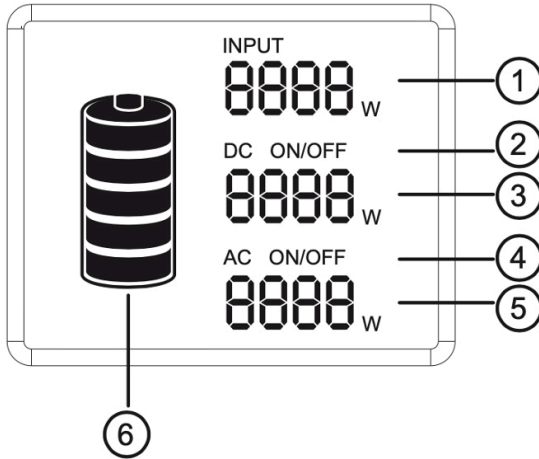
### PowerStation1500 User Interfaces



Features	Information
Main Power button	To turn On/Off the PowerStation1500
DC Power button	To turn On/Off DC Output
AC Power button	To turn On/Off AC Output
USB Type-A Outputs	To charge your devices with USB Type-A connectors
USB Type-C Output	To charge your devices with USB Type-C connectors
12 V DC Output	To charge your devices with 12 V DC car connectors. When the side springs of the cigarette lighter socket is aligned with the two triangle pointers, the socket will be locked securely in place. To unplug the socket, simply twist it so that you can pull the socket out of the port
0.31 in. (8 mm) Charging Input	To charge your PowerStation1500 with the supplied AC charger or up to two units TrickleStar 100 W solar panels (using the supplied Y Anderson to DC 7909 Adapter cable)
120 V AC Outlets	To charge your devices with Type A or Type B - AC connectors



## Understanding the LCD Display



1. Charging power
2. DC ON/OFF status
3. DC output power
4. AC ON/OFF status
5. AC output power
6. Battery status indicator

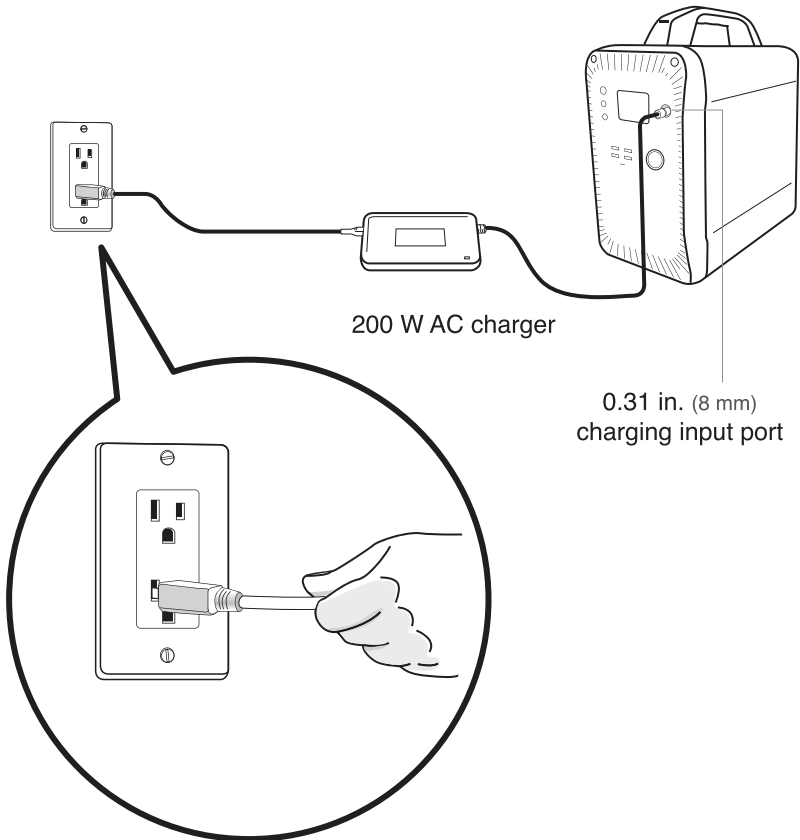
### Note:

1. If the PowerStation1500 malfunctions, error codes will be displayed on the screen.
2. When the PowerStation1500 is powered on, but not in use (the unit is not charging or discharging), the display screen and power will turn off automatically after 60 seconds of inactivity.
3. When the PowerStation1500 is powered on and the AC/DC output is turned on, but without any actual devices connected, then the display screen's backlight will turn off by itself after 60 seconds of inactivity. The output power will not be turned off automatically. Users will have to manually turn off output power if it is not in use.
4. When the total output power exceeds 1000 W, the AC output will be shut down directly. If the load is less than 30 W, the output power would not be displayed. When a high-power appliance is attached to the product, the displayed output power and the actual output power could be different by up to 30 W.
5. When charging the PowerStation1500 by solar panel, if the total input is more than 500 W the charging will be cut off as a protective measure.

## Charging your PowerStation1500

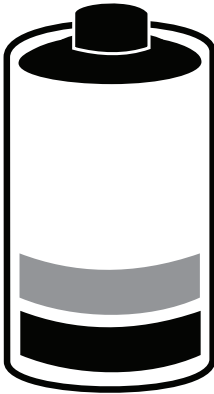
### 1. Charging from the Wall with 200 W AC Charger

Firstly, connect the DC 7909 connector from the supplied 200 W AC Charger to the 0.31 in. (8 mm) input port at the PowerStation1500. Then, connect the power plug from the 200 W AC Charger into wall outlet. The PowerStation1500 is charging when the battery segments in the LCD screen are flashing.

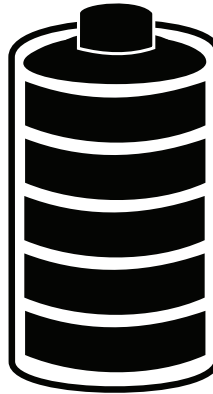


When the PowerStation1500 is fully charged, the battery segments will stop flashing and remain solid. The PowerStation1500 should recharge from the wall in about 8 to 9 hours.

The PowerStation1500 comes with a built-in advance control circuit. When the battery is fully charged, it will stop charging itself automatically.



Charging  
(battery segment  
flashes)

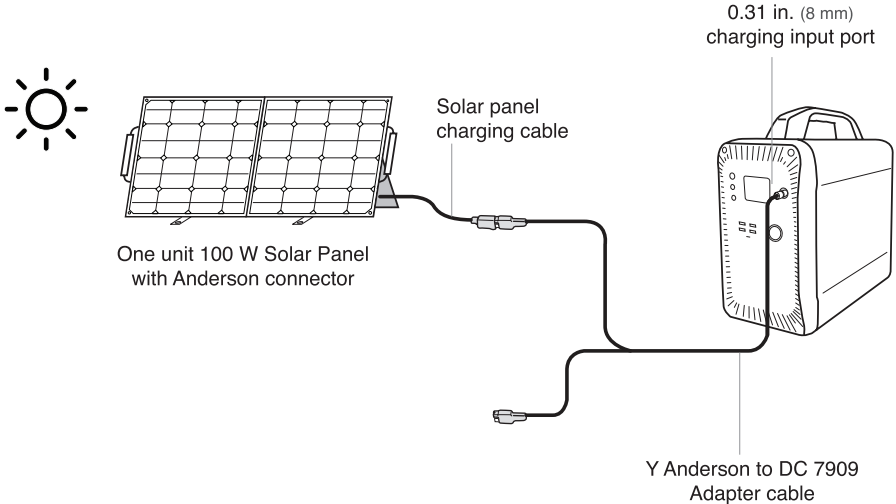


Fully charged

## 2. Charging from one unit of 100 W Portable Solar Panel

To charge your PowerStation1500 with only one unit of Solar Panel, place your Solar Panel where it can get as much sunlight as possible. You may use the supplied nails to secure your Solar Panel in case the weather condition is too windy. Plug in one of the two Anderson connector from the supplied Y Anderson to DC 7909 Adapter cable to the connecting cable at the Solar Panel. Then, insert the DC 7909 connector on the other end of the adapter cable into the 0.31 in. (8 mm) charging input port at the PowerStation1500.

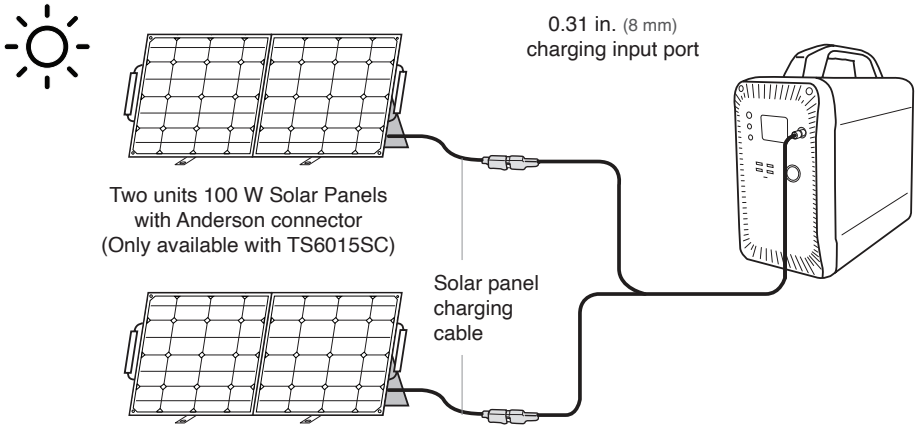
The display screen would light up and the charging power would be displayed. The PowerStation1500 is fully charged when all the battery segments stopped flashing and remained solid.



## 3. Charging from two units of 100 W Portable Solar Panels

To charge your PowerStation1500 with two units of Solar Panels, place your Solar Panels where it can get as much sunlight as possible. You may use the supplied nails to secure your Solar Panels in case the weather condition is too windy. Plug in the supplied Y Anderson to DC 7909 Adapter cable to the connecting cables from each of the Solar Panels. Then, insert the DC 7909 connector from the other end of the adapter cable into the 0.31 in. (8 mm) charging input port at the PowerStation1500.

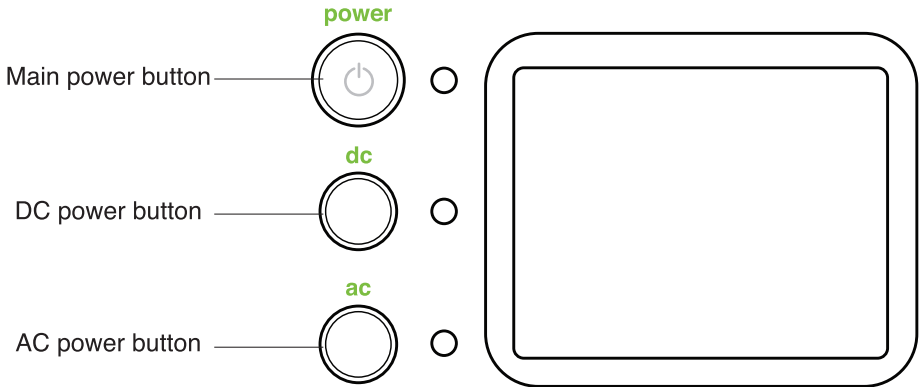
The display screen would light up and the charging power would be displayed. The PowerStation1500 is fully charged when all the battery segments stopped flashing and remained solid.



### Take Note:

1. Please fully charge the PowerStation1500 before storage and charge it at least once every three to six months to maintain optimum performance.
2. Keep the PowerStation1500 away from moisture, as well as corrosive and combustible materials.

## How to use your PowerStation1500



### 1. To turn On/Off PowerStation1500

- i) Turn on the PowerStation1500: Press and hold the main power button for about 3 seconds to turn on the PowerStation1500. The corresponding LED indicator and the display screen will light up.
- ii) Turn off the PowerStation1500: Press and hold the main power button for about 2 seconds to turn off the PowerStation1500. The corresponding LED indicator and the display screen will turn off.

### 2. To turn On/Off AC output

- i) Turn on AC output: Press and hold the AC power button for about 2 seconds to turn on the AC output for the PowerStation1500. The corresponding LED indicator will light up and the display screen will show "AC ON".
- ii) Turn off AC output: Press and hold the AC power button for about 2 seconds to turn off the AC output for the PowerStation1500. The corresponding LED indicator will turn off and the display screen will show "AC OFF".

### 3. To turn On/Off DC output

- i) Turn on DC output: Press and hold the DC power button for about 2 seconds to turn on the DC output for the PowerStation1500. The corresponding LED indicator will light up and the display screen will show “DC ON”.
- ii) Turn off DC output: Press and hold the DC power button for about 2 seconds to turn off the DC output of the PowerStation1500. The corresponding LED indicator will turn off and the display screen will show “DC OFF”.

#### *Take Note:*

1. *Before turning on the AC/DC output, make sure to turn on the PowerStation1500. When the PowerStation1500 is charging, the display is turned on to show charging progress, but the system is not running. You have to turn on the PowerStation1500 first before turning on the AC/DC output.*
2. *It is not recommended that you charge and discharge the PowerStation1500 simultaneously to protect the battery lifespan.*
3. *When the PowerStation1500 is powered on, but not in use (the unit is not charging or discharging), the display screen and power will turn off automatically after 60 seconds of inactivity.*

### 4. Storage Maintenance

- Make sure to fully charge your PowerStation1500 before storage.
- Switch off all the power buttons.
- Clean the PowerStation1500 with dry cloth only.
- Do not use gasoline, volatile oil, thinner, kerosene, etc. which may dissolve the resin.
- Keep the PowerStation1500 unit in a cool and dry place, within the temperatures of 32°F to 104°F (0°C - 40°C) and avoid direct sunlight.
- Fully charge the PowerStation1500 at least once every three to six months to maintain optimum performance.

The PowerStation1500 is able to function without charging for up to two years. However, several charge cycles may be required to fully restore its battery.

If the PowerStation1500 remained idle for a long time and does not work even after several charge attempts, please contact our Customer Service Center for further assistance.







## Technical Specifications

### PowerStation1500

Battery	
Battery Cell	Lithium-ion INR18650P
Capacity	1500 Wh (14.8 V 102.5 Ah)
Charging Cycle	>1000 cycles to 80% capacity (Discharge rate 1C, Full charge / discharge 77°F (25°C))
Battery Management	MPPT Charge Controller 500 W system
Protection	Over-load, Over-charge, Over-voltage, Over-current, Over-temperature, Short circuit
Heat Dissipation	Air Cooling
DC Output	
USB Type-A	5 V up to 3 A (15 W Max), regulated (4 ports)
USB Type-C	5-20 V up to 3 A (60 W Max), regulated
12 V Car Port	12 V up to 10 A (120 W Max), regulated
AC Output	
Voltage	120 V AC, 8.3 A
Frequency	60 Hz
Output Socket	Double Insulation
Output Power	1000 W for total 4 ports
Output Peak Power	2000 W (surge)
Input Charging	
120 V AC	200 W (AC Charger)
PV Max Input Power	500 W
PV Max Voltage Range	16 - 60 V DC (OVP 73 V $\pm$ 2 V)



<b>General</b>	
Dimension (W x H x D)	15.35 in. x 14.84 in. x 7.00 in. (39.0 cm x 37.7 cm x 17.8 cm)
Weight	39.7 lb. (18 kg)
Charge Temperature	32°F ~ 104°F ( 0°C ~ 40°C)
Discharge Temperature	14°F ~ 104°F (-10°C ~ 40°C)
Operating Temperature	32°F ~ 104°F (0°C ~ 40°C)
Operating Humidity	10% ~ 90% non-condensing
Warranty	One Year
Certifications	   
<b>Display</b>	
Display Type	LCD Display
<b>Display Status</b>	
Battery Status	Battery capacity, battery image flashes while charging
Working Status	Discharging, Recharging, AC/DC Outputs
Error Status	Error Code



**100 W Portable Solar Panel** (Two units available with TS6015SC)

<b>General</b>	
Net Weight (Approx.)	9.5 lb. (4.3 kg)
Gross Weight	11.5 lb. (5.2 kg)
Unfolded Dimension (W x H x D)	42.7 in. (W) x 21.4 in. (H) x 0.2 in. (D) 108.4 cm (W) x 54.4 cm (H) x 0.5 cm (D)
Folded Dimension (W x H x D)	21.3 in. (W) x 21.4 in. (H) x 0.6 in. (D) 54.2 cm (W) x 54.4 cm (H) x 1.5 cm (D)
Solar Panel Cell	64 pcs
IP Rating	IP54
Certifications	The FCC logo is on the left and the CE logo is on the right, both in black.

## Maintenance

### Troubleshooting

Problem	Solution
<p>I cannot power on or charge my devices when connected to PowerStation1500</p>	<ul style="list-style-type: none"> <li>• Turn on the main power button.</li> </ul>
	<ul style="list-style-type: none"> <li>• Make sure you have turned on the AC or DC power button. Check the corresponding LED indicator to ensure that the AC or DC output is operating.</li> </ul>
	<ul style="list-style-type: none"> <li>• Check the battery capacity. If the battery capacity is less than 10%, the PowerStation1500 will be unable to charge your devices. Ensure to recharge your PowerStation1500 before use.</li> </ul>
	<ul style="list-style-type: none"> <li>• The load power connected may have exceeded the power output of the PowerStation1500. Each port has a limited capacity to power the loads.</li> </ul>
<p>I cannot turn on the AC/DC output power when the PowerStation1500 is charging, either from the AC outlet receptacle or the solar panels</p>	<p>When the PowerStation1500 is charging from the AC outlet or solar panels, the display is turned on to show the charging progress, but the PowerStation1500 system is not actually running, so no output can be turned on.</p> <p>Press and hold the main power button for 3 seconds to turn on the PowerStation1500. Now you may turn on the AC/DC output by pressing the respective button.</p> <p>Note: It is not recommended that you charge and discharge the PowerStation1500 simultaneously to protect the battery lifespan.</p>

If your PowerStation1500 shows error code, refer to the codes below:

<b>Error code</b>	<b>Problem</b>	<b>Solution</b>
E001	Over-voltage protection (battery pack)	Stop charging and discharging
E002	Under-voltage protection (battery pack)	Charge the PowerStation1500 and restart the PowerStation1500 once it is fully charged.
E003	Battery failure	Restart and charge the PowerStation1500.
E004	Over-temperature protection when discharging the battery	Wait for a while to cool down and then restart the PowerStation1500.
E005	Under-temperature protection when discharging the battery	Wait for a while to heat up and then restart the PowerStation1500.
E006	Over-temperature protection when charging the battery	Wait for a while to cool down and then restart the PowerStation1500.
E007	Under-temperature protection when charging the battery	Wait for a while to heat up and then restart the PowerStation1500.
E008	Under-voltage protection for first cell	Charge the PowerStation1500 and restart the PowerStation1500 once it is fully charged.
E009	Under-voltage protection for second cell	Charge the PowerStation1500 and restart the PowerStation1500 once it is fully charged.
E010	Under-voltage protection for third cell	Charge the PowerStation1500 and restart the PowerStation1500 once it is fully charged.
E011	Under-voltage protection for fourth cell	Charge the PowerStation1500 and restart the PowerStation1500 once it is fully charged.
E012	Busbar fault of inverter due to under-voltage	Turn off and on the PowerStation1500.

Error code	Problem	Solution
E013	Over-load protection of inverter	Check if the output port of inverter is over-loaded. Turn off and on the AC output to recover.
E014	Output port of inverter is short circuited	Check if the output port of inverter is over-loaded. Turn off and on the AC output to recover.
E015	The heat sink of inverter has overheated	Wait for a while for the PowerStation1500 to cool down and then restart the PowerStation1500.
E016	The temperature of the heat sink is not detected	Insert NTC and restart the PowerStation1500.
E017	Over-voltage protection (PV input)	Disconnect the solar charging cable and then restart the PowerStation1500.
E018	Over-voltage protection (PV output)	Disconnect the solar charging cable, restart the PowerStation1500 and reconnect the solar charging cable
E019	Over-temperature protection of heat sink for PV module	The heat sink for PV module overheats. Wait for a while to cool down and then recharge the PowerStation1500.
E020	The temperature of the heat sink for PV module is not detected	Restart the PowerStation1500.
E021	Charging protection of battery protection board	Wait for the temperature to return to an acceptable temperature and then start charging.
E022	Battery protection	Disconnect the solar charging cable and restart the PowerStation1500.
E023	Over-power protection (system)	Check if the total output power is overloaded. If yes, restart PowerStation1500.

If you are still experiencing trouble with your PowerStation1500, please call our Customer Service Center at 1-888-700-1098 or go to [www.tricklestar.com](http://www.tricklestar.com)

## Frequently Asked Questions

1. How do I know if my PowerStation1500 is charged?  
To check the charge level of your PowerStation1500, refer to the Battery Display. When lit up, you'll see a battery display with 5 segments. If the battery is fully charged, the icon would stop flashing and all 5 segments will be filled. You can use the PowerStation1500 even when it's not fully charged.
2. Can my PowerStation1500 charge my electronic devices/appliances?  
You need to check the power at each output port. For example, the power at AC output port is provided by the built-in inverter of the product, whose maximum continuous output power is 1000 W. This means that it is only suitable for electronic device with a power requirement of less than 1000 W.
3. Can my PowerStation1500 charge and discharge simultaneously?  
Yes, but it is not recommended to charge and discharge at the same time in order to protect the battery life.
4. Can I charge my PowerStation1500 by using two solar panels in series?  
Yes, just make sure the total open circuit voltage (VOC) of the solar panels are less than 40 V, otherwise it may trigger the charging overvoltage protection or cause damage.
5. Can I use two PowerStation1500 in parallel?  
No.
6. Can I use the PowerStation1500 to power up my refrigerator or air conditioner?  
Yes, but only for low power refrigerators or air conditioners, where the total power is significantly lower than 1000 W. The starting power of refrigerators and air conditioners are generally 5~7 times more than the rated power, which easily triggers AC overload.
7. Can I use third party solar panels with my PowerStation1500?  
Yes, you can use third party solar panel to power up the PowerStation1500. Make sure the solar panel output range voltage is within 16 V to 60 V, and the connector is compatible with our PowerStation1500's input charging port.



## Legal

### FCC STATEMENT

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.



## **DISCLAIMER OF WARRANTIES**

EXCEPT AS STATED ABOVE IN THIS LIMITED WARRANTY, AND TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, TRICKLESTAR DISCLAIMS ALL EXPRESS, IMPLIED, AND STATUTORY WARRANTIES AND CONDITIONS WITH RESPECT TO THE PRODUCT, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, TRICKLESTAR ALSO LIMITS THE DURATION OF ANY APPLICABLE IMPLIED WARRANTIES OR CONDITIONS TO THE DURATION OF THIS LIMITED WARRANTY.

## **Warranty**

### **ONE-YEAR LIMITED PRODUCT WARRANTY**

TrickleStar Inc. ("TrickleStar"), of 251 Little Falls Drive, Wilmington, DE 19808 warrants to the purchaser this TrickleStar TS6015 PowerStation1500 ("Product") will be free from defects in materials and workmanship for a period of one (1) year ("Warranty Period") from the date of purchase, under normal use and service, and provided the Product is installed and used according to manufacturer's instructions.

If the Product fails to conform to this Limited Warranty during the Warranty Period, TrickleStar at its sole discretion, will either:

- (a) repair or replace any defective Product or component. The repair or replacement may be made with a new or refurbished Product or components; or
- (b) accept the return of the Product and refund the money paid by the original purchaser for the Product.

If the Product or a component incorporated within is no longer available, TrickleStar at its sole discretion, may replace the Product with a similar product of similar function. This is your sole and exclusive remedy for breach of this Limited Warranty.

Any Product that has either been repaired or replaced under this Limited Warranty will be covered by the terms of this Limited Warranty for the longer of: (a) ninety (90) days from the date of delivery of the repaired Product or replacement Product; or (b) the remaining Warranty Period.

This Limited Warranty is transferable from the original purchaser to subsequent owners, but the Warranty Period will not be extended in duration or expanded in coverage for any such transfer. A proof-of-purchase is required from the owner for TrickleStar to provide a replacement and/or repaired Product.





### **CHANGES TO THIS POLICY**

TrickleStar may revise this Policy from time to time. The latest version of the policy will govern our use of your information and will always be published on the TrickleStar website ([www.TrickleStar.com](http://www.TrickleStar.com)). By continuing to access or by using the TrickleStar website, TrickleStar Portal and/or TrickleStar App (iOS or Android) after those changes become effective, you agree to be bound by the revised Policy.

### **HOW TO CLAIM UNDER THIS LIMITED WARRANTY**

Before making a claim under this Limited Warranty, the owner of the Product must

- (a) notify TrickleStar of the intention to claim by visiting [TrickleStar.com/support](http://TrickleStar.com/support) during the Warranty Period and providing a description of the alleged failure; and
- (b) comply with TrickleStar's return shipping instructions.

TrickleStar will have no warranty obligations to a returned Product if it determines, in its reasonable discretion after examining of the returned Product, that the Product is an Ineligible Product (defined below). TrickleStar will bear all costs of return shipping to owner and will reimburse any shipping costs incurred by the owner, except to any Ineligible Product, for which the owner will bear all shipping costs.

### **WHAT THIS LIMITED WARRANTY DOES NOT COVER**

This Limited Warranty does not cover the following (collectively "Ineligible Products"):

- (i) Products that have been subject to: (a) modifications, alterations, tampering, or improper maintenance or repairs; (b) handling, storage, installation, testing, or use, not in accordance with the Installation Manual or other instructions provided by TrickleStar; (c) abuse or misuse of the Product; (d) breakdowns, fluctuations, or interruptions in electric power or telecommunications network; or (e) Acts of God, including but not limited to lightning, flood, tornado, earthquake, or hurricane;
- (ii) Any non-TrickleStar branded products, even if packaged or sold with TrickleStar Product.
- (iii) This Limited Warranty does not cover consumable parts, including batteries, unless damage is due to defects in materials or workmanship of the Product, or software (even if packaged or sold with the Product).
- (iv) Installation or dismantling costs.



### **LIMITATION OF DAMAGES**

In addition to the above warranty disclaimers, in no event will TrickleStar be liable for any consequential, incidental, exemplary, or special damages, including any damages for lost data or lost profits, arising from or relating to this limited warranty or the Product. TrickleStar's total cumulative liability arising from or related to this limited warranty or the Product will not exceed the amount paid for the Product by the original purchaser.

### **LIMITATION OF LIABILITY**

The TrickleStar website, TrickleStar Portal, and/or TrickleStar App (iOS and Android) online services ("Services") provide information ("Product Information") on TrickleStar Products or other peripherals connected to your products ("Product Peripherals"). The type of Product Peripherals that may be connected to your product may change from time to time. Without limiting the generality of the disclaimers above, all Product Information is provided for your convenience, "as is", and "as available". TrickleStar does not represent, warrant, or guarantee that Product Information will be available, accurate, or reliable; or that Product Information or use of the Services or Product will provide safety in your premises. You will use all Product Information, Services, and the Product at your own discretion and risk. You will be solely responsible for (and TrickleStar disclaims) any and all losses, liabilities, or damages, including those to your wiring, fixtures, electricity, home, office, product, product peripherals, computer, mobile device, and all other items and pets in your home, resulting from your use of TrickleStar's Product Information, Services, or Product. Product Information provided by the Services is not intended to be a substitute for direct means of obtaining the information. For example, a notification provided through the Services is not intended to substitute the audible and visible indications in the premises and on the Product.

### **JURISDICTION**

This Limited Warranty shall be governed by the laws of the state of Delaware.

### **YOUR RIGHTS AND THIS LIMITED WARRANTY**

This Limited Warranty gives you specific legal rights. You may also have other legal rights that vary by state or jurisdiction. Likewise, some of the limitations in this Limited Warranty may not apply in certain states or jurisdictions. The terms of this Limited Warranty will apply to the extent permitted by applicable law.



**HOW TO CONTACT US IF YOU WISH TO DISCUSS THIS POLICY**

If you wish to discuss any aspect of this policy, contact us by email at: [customer.service@tricklestar.com](mailto:customer.service@tricklestar.com).



For technical support, go to:  
Website: [www.tricklestar.com](http://www.tricklestar.com)  
Email: [customer.service@tricklestar.com](mailto:customer.service@tricklestar.com)  
Toll Free: 1-888-700-1098

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